

After Hours On-Call Crisis Response Team Leader



Stormont • Dundas
Glengarry • Akwesasne

Position Summary:

Reporting to the Crisis Response Coordinator, the After Hours On-Call Crisis Response Team Leader role involves responding to calls received outside of regular business hours from Police and Emergency Services who request immediate crisis assistance. The After Hours On-Call Crisis Response Team Leader will coordinate and dispatch a Team consisting of two (2) trained Volunteer Crisis Responders to offer support and guidance to victims of crime and/or tragic circumstances. The interested candidate must be willing to attend crisis calls in person as needed within S.D.G. & A.

Hours of Work:

- Weekday coverage beginning at 5:00 p.m. through to 7:00 a.m. Monday to Friday
- Weekend coverage beginning on Friday at 5:00 p.m. through to 7:00 a.m. the following Monday Morning
- Statutory holidays from 7:00 a.m. to 7:00 a.m. the following workday
- Coverage is on a rotational basis, every second week compensated at \$250.00

Requirements:

- Degree/Diploma in the Human Services field
- Experience in performing victim services and/or crisis response work
- Completion of the Victim Services Crisis Responder and Team Leader training
- Knowledge of community resources
- Energetic individual who possesses the ability to deal with high stress and crisis incidents in a calm and comforting manner
- Strong interpersonal skills and ability to maintain good working relationships with police, volunteers, staff and other social services providers
- Excellent decision making, organizational and communication skills
- Conscientious in completing in detail all necessary documentation
- Ability to provide non-judgmental, sensitive, emotionally safe services related to volunteers and victims
- High level of commitment and responsibility
- Valid driver's license and access to a vehicle; willingness to travel within the catchment area (City of Cornwall and Stormont, Dundas, Glengarry and Akwesasne)
- Must be fluently bilingual, written and spoken in French and English

Apply to: Victim Services of S.D.G. & A.
Praisie Hunter, Executive Assistant
117 First Street East
Cornwall, ON K6H 1K8
Fax: 613-938-8420
E-mail: phunter@vsv-sdga.ca

Closing date: Thursday, October 28th, 2021 at 4:00 p.m.

*Only applicants who provide a letter of interest and resume submitted directly to the email above will be considered.
We thank all applicants but only those selected for an interview will be contacted.*