

JOB POSTING

Job Title

Residential Counsellor

Company

Maison Baldwin House
40 Fourth Street, West
Cornwall, ON K6J 2R6

Salary

\$26.27 per hour

Includes all benefits as outlined in COPE Local 225 Collective Agreement

Job type

Full-time –Residential Counsellor (Shifts: Days/Evenings)

Qualification/Education requirements:

- Social Service Worker diploma, or other related certificates from a college or university
- VAW (Violence Against Women) Shelter experience is an asset
- Must possess current First Aid / CPR certification

Job Description:

- Must have the ability to work in a fast-paced crisis environment of a women's shelter supporting clients from a trauma informed perspective
- Provide crisis counselling and support to clients who have experienced trauma
- Supervise activities of clients living in a communal setting
- Assess and advocate for clients needs
- Coordinate and implement the delivery of specific services within the community
- Documentation skills required to record client data in agency database
- Provide suicide and crisis prevention and intervention, resolve conflict situations
- Provide support regarding systems navigation to residents to access needed and critical resources
- Liaise with other social service, community agencies and health care providers involved with clients
- Answer crisis phone line/ text line and assist callers
- Develop service plans/safety plans/risk assessment
- Physically demanding
- Housekeeping duties, other duties as required.

Job Requirements:

- Ability to work independently and within a team approach.
- Ability to acknowledge and respect diversity in all persons.
- Ability to maintain a safe, well-being environment for all clients.
- Maintain the confidentiality and security of resident-related and Agency information
- Awareness of Violence Against Women issues, prevention and services an asset.
- Non-judgemental and active listening skills
- Ability to read, write and converse in both English and French is an asset.
- Basic computer skills (Microsoft Word, Outlook, internet search)
- Organizational and time management skills.
- Adhere to the policies and procedures of the Organization.
- Ability to maintain professional boundaries at all times
- Participate in education and professional development when applicable
- Provide a valid and recent vulnerable sector check
- Have a valid SIN.

Apply method: **Email** (mbh@baldwinhouse.ca)

We thank all applications for your interest in Maison Baldwin House but only those selected for further consideration will be contacted for an interview.

Artificial Intelligence: AI is not used in any part of the recruitment and selection process.